



# CUSTOMER ADVISORY

## ADV1916

### Intel® Stratix® 10 SX and TX Hard Processor System Update

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#### Description:

Intel® Network & Custom Logic Group (formerly Programmable Solutions Group, Altera) is notifying customers of an important update to the Intel Stratix® 10 SX Hard Processor System (HPS) External Memory Interface and Intel Stratix 10 TX HPS External Memory Interface.

Please review the Intel Stratix 10 SX and TX Production Device Errata for details and refer to the revision history for the updates.

- Intel Stratix 10 SX Production Device Errata can be found here:  
<https://www.intel.com/content/dam/www/programmable/us/en/pdfs/literature/es/es-1056.pdf>
- Intel Stratix 10 TX Production Device Errata can be found here:  
<https://www.intel.com/content/dam/www/programmable/us/en/pdfs/literature/es/es-1073.pdf>

#### Recommended Actions:

Customers are requested to take note of the changes and determine the impact to their designs.

For questions or support, please contact your local Field Applications Engineer (FAE) or submit a service request in the [My Intel](#) support page.

## Products Affected:

Selected Intel Stratix® 10 SX and TX devices.

The list of affected part numbers (OPNs) can be downloaded in Excel form:

<https://www.intel.com/content/dam/www/programmable/us/en/pdfs/literature/pcn/adv1916-opn-list.xlsx>

## Reason for Change

An erratum has been found for the design use cases described in the Intel Stratix 10 SX and TX Production Device Errata.

## Contact

For more information, please contact your local Field Applications Engineer (FAE) or submit a Service Request at the [My Intel](#) support page.

## Customer Notifications Subscription

Customers that subscribe to Intel NCLG's customer notification mailing list can receive the Customer Advisory automatically via email.

If you would like to receive customer notifications by email, please subscribe to our customer notification mailing list at:

<https://www.intel.com/content/www/us/en/programmable/my-intel/mal-emailsub/technical-updates.html>

## Revision History

Date	Rev	Description
10/18/2019	1.0.0	Initial Release

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