



CUSTOMER ADVISORY

ADV1814

Conversion to Intel Processes and Services

Intel Programmable Solutions Group (“Intel PSG”, formerly Altera) is notifying customers of some updates on the integration to Intel’s processes and services.

This advisory is an update to ADV1508¹ issued in December 2015 during the acquisition of Altera Corporation by Intel Corporation.

Note 1 https://www.intel.com/content/dam/altera-www/global/en_US/pdfs/literature/pcn/adv1508.pdf

Services or Documents	Updates
1. Altera website	Transferred to Intel.com domain at https://www.intel.com/ The FPGA page is at https://www.intel.com/content/www/us/en/products/programmable/fpga.html
2. Products and product datasheets	No Change
3. Manufacturing facilities, Bill-of-Materials (BOM), product marking, and traceability	No Change
4. Ordering Part Numbers (OPNs), product ordering, labeling, shipment process and packing labels	Please see ADV1803 and ADV1812 for changes to labels and packing methods ADV1803: https://www.intel.com/content/dam/altera-www/global/en_US/pdfs/literature/pcn/adv1803.pdf ADV1812: https://www.intel.com/content/dam/altera-www/global/en_US/pdfs/literature/pcn/adv1812.pdf

	<p>On product ordering and shipment process, separate communications were issued to the applicable contacts over the course of the past months. Should you have any questions or clarifications, please reach out to the distributor, sales, or customer service representative in your region.</p>
5. Customer support and service	<p>Customer technical support will now be conducted through the My Intel portal at https://www.intel.com/content/www/us/en/my-intel/fpga-sign-in</p> <p>MyAltera users who are new to My Intel will continue to use their myAltera account email address to log into My Intel. These users will be prompted to complete a password reset at the first time they log-in to My Intel. This can be done by selecting the reset password option from the sign-in menu.</p>
6. Customer notification distribution of product or process changes (PCN, PDN, ADV)	<p>No changes currently on PCN, PDN, ADV notification method. Future changes will be announced as they arise. The list of published change notifications is now at https://www.intel.com/content/www/us/en/programmable/support/quality-and-reliability/pcns-and-advisories.html</p>
7. Corporate Social Responsibility status and compliance	<p>Intel's Corporate Social Responsibility report can be found at https://www.intel.com/content/www/us/en/corporate-responsibility/corporate-responsibility.html</p> <p>This includes Environmental Sustainability, Supply Chain Responsibility, Diversity and Inclusion, and Social Impact initiatives.</p>
8. Material Declaration	<p>Material declaration forms for PSG products can be found at https://www.intel.com/content/www/us/en/programmable/support/quality-and-reliability/environmental/material-decl.html</p> <p>Material declaration forms for Stratix10 and newer products released after 2018 can be found at https://qdms.intel.com/MDDS/MDDSVIEW.aspx</p>

Contact

For more information, please submit a Service Request at the [My Intel](#) support page.

Customer Notifications Subscription

Customers that have subscribed to Intel PSG's customer notification mailing list will receive the ADV document automatically via email.

If you would like to receive customer notifications by email, please subscribe to our customer notification mailing list at:

<https://www.intel.com/content/www/us/en/programmable/my-intel/mal-emailsub/technical-updates.html>

Revision History

Date	Rev	Description
08/10/2018	1.0.0	Initial Release

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